## O'KEY GROUP

Investors' presentation, June 2019

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## O'KEY Group at a glance

© 586
selling space (ths sqm)


RUB 159bn
Revenue 2018

Revenue CAGR
2009-2018

## O`KEY geography



## O'KEY supply chain

- Distribution center (hypermarkets)

Distribution center
(discounters) ${ }^{(1)}$Regions of service of St. Petersburg DCsRegions of service of Moscow DC

## 60\%

Centralization rate Hypermarkets

## 100\%

Centralization rate Discounters

## O'KEY Group - An established history

- O'KEY GROUP was founded
- FIRST O'KEY HYPERMARKET opened in St Petersburg

- Focus on EXPANSION in Russia's key regional markets
- 6 NEW REGIONS
- TOP-10 retailer by revenue
- 37 total stores
- DOUBLED selling space to >190 k m2

2008-2009 2015

- ONLINE SALES PLATFORM launched
- STRENGTHENING of management team
- NEW DISCOUNTER FORMAT under the DA! brand
- 146 total stores
- >590 K M2 selling space
- Strategy of establishing REGIONAL MARKET LEADERSHIP
- 8 HYPERMARKETS AND 2 SUPERMARKETS opened in St Petersburg
- $\times 15$ TIMES increased selling space to 87 k m 2
- Emergence as a ONE OF THE LEADING national Russian retailers
- RAPID EXPANSION in Moscow and key regional markets
- IPO on the London Stock Exchange
- >100 total stores
- $>550$ K M2 selling space
- $60 \%$ logistics centralisation level
- Presence in 25 CITIES
- MOBILE APP for iOS and Android launched in 2016
- 145 total stores
- 578 K M2 selling space


## O'KEY has an experienced management team



Armin Burger CEO of O'KEY
2013-2018: CEO of Da! discounters
2012-2013: CEO and a Member of the Supervisory Board of Praktiker AG 2008-2011: Member of the Super. Board Aldi Süd 1999-2008: CEO Hofer KG, Sattledt, Austria


## Sergey Shadrin

 Supply Chain Director 2017-2018: Auchan Moscow, Supply Chain Director 2004-2018: various positions at Danone Russia, Ukraine, Saudi Arabia

## Konstantin Arabidis

 Chief Financial Officer 2012-2016: various positions in O'KEY Group Before 2012: various positions in PWC

## Pavel Lokshin

 Operations Director 2016-2018: CEO of Perekrestok Express 2013-2016: CEO of K-Rauta 2001-2013: various positions in METRO Cash \& Carry Russia Co .

## Anton Farlenkov

Corporate Development Director
2006-2016: Various leadership positions at
Goldman Sachs
2003-2006: various positions in Royal Dutch Shell, Infoshare


## Elena Polozova

Human Resources
Director
2013-2015: Senior HR, OKEY 2003-2013: HR Business partner in Magnit


## Ivan Dropuljic

Commercial and marketing Director
2012-2017: Purchasing and Marketing Director, Member of the Board of Kaufland Croatia 2007-2012: Fresh Food Director at Kaufland Croatia Up to 2007: various positions at Pik Vrbovec and Jamnica


Pavel Remezov
Real Estate Director
2017-2018: Real Estate and Development Director at OBI 2013-2017: Format development Director at Lenta

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# Underlying Group total revenue in Q1'19 increased by 1.4\% YoY driven by new stores openings 

Total revenue, Q1 2019 vs. Q1 2018, RUB bn


## Intensifying competition affected O`KEY organic revenue growth in Q1'19

Total revenue, Q1 2019 vs. Q1 2018, RUB bn


## O`KEY Q1'19 operating results overview



## DA! discounters continued to demonstrate strong growth trends in Q1'19

Total revenue, Q1 2019 vs. Q1 2018, RUB bn


## DA! Q1'19 operating results overview

Growing popularity of the discounters' value proposition continue to yield solid LFL traffic


Average price per item increased in Q1'19 driven by steady growth of inflation

_Items per client, LFL $\quad$ Average price, LFL

## Food CPI continued to edge up in Q1 2019

In Q1'19 food CPI reached the highest level since
September'16...

...largely driven by soaring prices for sugar, eggs, meat \& poultry and others

Price dynamics in Q1'19 vs Q1'18


## In Q1'19 consumer sentiment remained weak

In Q1'19 real disposable income decreased by 2.3\% YoY largely owing to the high base of the respective period a year ago


The percentage of customers who traded down rose on average to $35 \%$ in Q1'19 from 27\% a year ago, gradually coming closer to the peak levels of 2015-2016


- Byuing less frequently or giving up buying some products
$■$ Making food stock piles

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## O'KEY Group pillars



## Divestment of supermarket business rational



## Divestment of supermarket business overview

KEY DEAL PARAMETERS

| Seller | O'KEY |
| :---: | :---: |
| Acquirer | X5 Retail Group |
| Assets sold | 32 supermarkets in St. Petersburg, Moscow, Volgograd Moscow and Leningrad regions, Astrakhan, Voronezh, Lipetsk, Togliatti, Krasnodar, Novocherkassk |
| Selling space | - Total: 68,063 sq. m ( $34 \%$ owned and $66 \%$ rented) <br> - Net: 40,500 sq. m ( $30 \%$ owned and $70 \%$ rented) |
| Transaction consideration | RUB 7.2bn RUB (Enterprise value) |
| 12 Dec 2017 Dec 2017 | Jan 2018 April 2018 |
| Framework agreement 15 superm <br> to sell supermarket  <br> business signed $\quad$transferr | arkets 13 supermarkets 4 supermarkets <br> transferred to transferred to  <br> Perekrestok   |

## Hypermarket Profile

| Share in sales in 2018 | 91.5\% |
| :---: | :---: |
| Number of stores | 78 |
| Average store selling space, ' 000 m ${ }^{\text {² }}$ | 7.1 |
| Total selling space ( $\mathrm{m}^{2}$ ) | 528,124 |
| Percentage of owned trade space | 54\% |
| Average CAPEX per owned store | RUB 1.1 bln |
| Average CAPEX per leased store | RUB 350 mln |
| Payback period per owned store | 7 years |
| Payback period for leased store | 4-5 years |
| Product range | SKUs: 34,000 <br> Fresh + UltraFresh: 45.0\% <br> Dry: 15\% <br> Non-food: 14\% <br> Drinks: 13\% <br> Cosmetics/Detergents: 9\% <br> Own production: 4\% |
| Average ticket (RUB) in 2018 | 1,008 |
| Target audience | Lives within 15 min by car |
| Locations | Near public transportation hubs, in areas with limited competition |



Facade of hypermarket in Yekaterinburg


Interior of hypermarket in Yekaterinburg

## City hypermarkets: our strategic commitment

## Efficiency to value

Process excellence
Improvement of working environment
Being professional in everything we do

Assortment \& Marketing Standard diverse assortment portfolio
Private labels evolution New marketing tools


Fast and user friendly IT tools

## Enhancing of Supply chain

Easy stock replenishment
Maximum level of availability

Store enhancement
Store renovation

## Group transformation under way: O`KEY




## STANDARD BUSINESS PROCESSES

Establishing process baseline in order to prepare to breakthrough


ENHANCEMENT OF IN-STORE OPERATING GOVERNANCE MODEL
Leveraging corporate platform to create value as a company


## STRIVING FOR EXCELLENCE

Best-in-class team to achieve quality leadership and service excellence

2 SC: On-time. Full. Efficient.


3 Store enhancement: Modern. Simple. Convenient.


## 3 Store enhancement: Modern. Simple. Convenient.

$\checkmark \quad$ Modern look \& feel to respond to the customers' expectations for fun and hassle-free shopping
$\checkmark$ Orientation is facilitated by multicolored navigation
$\checkmark \quad$ More efficient organisation of the selling space to respond to the customer expectations
$\checkmark \quad$ Self-checkout counters with Self Scanning technology
$\checkmark$ "Freshh Area" - styled as an open market, area where customers can find the variety of fresh products
$\checkmark$ "Farmer's Corner" - the area with fresh dairy products delivered every morning from farms
$\checkmark \quad$ Self-service green salad bar
$\checkmark \quad$ Sections of men and women clothes and shoes put at the central positions in the store
$\checkmark$ Enhanced drinks and alcohol sections placed at the farright corner of the shop


Cafe and bakery in O'KEY hypermarket, Yekaterinburg

"Fresh area" in O'KEY hypermarket, Yekaterinburg


3 Store enhancement: Modern. Simple. Convenient.


3 Store enhancement: Modern. Simple. Convenient.



3 Store enhancement: Modern. Simple. Convenient.


3 Store enhancement: Modern. Simple. Convenient.


4 IT: Fast. Friendly. Efficient.

|  | 2018A | 2019F |
| :---: | :---: | :---: |
| ERP | Microsoft Dynamics AXAPTA 2004/2012 (implemented in all stores) | Microsoft Dynamics AXAPTA 2004/2012 (implementation in all DCs and HQ ) |
| Supply Chain | Manhattan WMS, Cloud TMS Oracle RPAS <br> (5\% of sales) | Manhattan WMS, Cloud TMS Oracle RPAS <br> (70-80\% of sales) |
| Category management | Oracle RPAS (start of implementation) | Oracle RPAS (implementaiton in al categories) |
| Space management | JDA ${ }^{(1)}$ <br> (start of implementation) | JDA <br> (implementation in top-18 categories) |
| CRM | Manzana Loyalty 2015 based on Microsoft Dynamics CRM 2015 (upgraded stage) | Manzana Loyalty 2015 based on Microsoft Dynamics CRM 2015 |

## 5 A\&M: Full. Unique. Competitive.



## SMART PROMO

- New promo tools
- Co-promo and incremental sales
- Flexible approach across store formats, customer segments \& geo-locations



## LOYALTY PROGRAM

- Reward initial loyalty
and encourage more purchases
- Providing customers a sense of value
- Target segment-focused solution



## PRIVATE LABEL EVOLUTION

- Increase of Private Label share



## ALIGNMENT OF ASSORTMENT

- Focus on imports to create a differentiating factor


## 5 A\&M: Private label evolution

$\checkmark$ Our supermarkets and hypermarkets offer two types of PL brand:
$\checkmark$ "That's What You Need!" - to cater to the price-sensitive customers (874 SKU)
$\checkmark$ "O'KEY" - to address the needs of customers seeking value-for-money (827 SKU)
$85 \%$ of products produced by local suppliers
$\checkmark \quad$ Our PL brands are on average cheaper by 20-30\% than branded products of the same quality
$\checkmark \quad$ Implemented special quality control programme "Trademark O'KEY - Customers` Guarantee"(1) aids for testing both production facilities as well as samples in independent accredited laboratories

O'KEY products are featured in regular catalogues and in dedicated catalogues published twice a year
$\checkmark \quad$ Dedicated section at the e-commerce website, direct mailing to customer base and advertising campaigns supports sales of our PL products
$\checkmark \quad$ In coming years we plan to double the share of


SKU

2018
1,600+
under three brands\%

## PL AS \% OF REVENUE

2018
6.6\%

```
\infty
```

\infty
REVENUE
6.6%

``` private label brands, including non-food categories
\(\checkmark \quad\) In 3Q 2018 we launched premium private label brand "O'KEY selection"

\section*{Omni: Simple. Fast. Convenient.}

OPERATIONAL MODEL FOR ORDER MANAGEMENT

CONSUMER CHOICES FOR ORDER COLLECTION


\section*{Omni: Simple. Fast. Convenient.}


Pick-up point - "click and collect"
"Drive through" (1)



Main page of O'KEY online store


Home delivery service

"Drive through" (2)

"Drive through" (3)

\section*{2018 awards}


O'KEY recognized as the "Best Food Retail Chain" in 2018 and "Consumer Choice" for "Best Prices"


O'KEY awarded gold and two silver medals at the international competition "Quality Assurance 2018"

In 2018 O'KEY was awarded the Russian mark of quality (Roskachestvo)


O'KEY mobile app (Mobile Family) won the platinum award in the "Convenience and Ease of Use" nomination in 2018

\section*{Discounters at glance}



\section*{Discounters Profile}
\begin{tabular}{|c|c|}
\hline Share in sales in 2018 & 8.5\% \\
\hline No. of stores, May 2019 & 86 \\
\hline Average store selling space (' \(000 \mathrm{~m}^{2}\) ) & 0.7 \\
\hline Total selling space ( \(\mathrm{m}^{2}\) ) 2018 & 58,233 \\
\hline Percentage of owned space & 27.0\% \\
\hline Average CAPEX per owned store & RUB 150 mln \\
\hline Average CAPEX per leased store & RUB 50 mln \\
\hline SKU & \begin{tabular}{l}
SKUs: 2,350 \\
PL SKUs: 42\% of total SKUs
\end{tabular} \\
\hline
\end{tabular}

\(\left.\begin{array}{|l|c|}\hline \text { Product range } & \text { Fresh: } 45 \% \\ & \text { Dry: } 28 \% \\ \text { F\&V: } 15 \% \\ \text { Non-food: } 8 \% \\ \text { Non-food special: } 3 \% \\ \text { Food special: } 1 \%\end{array}\right]\)
Interior of discounter in Moscow region


\section*{Discounters: our strategic commitment}

Growth and expansion
Up to 170 stores by the end of 2020
Enhancing shopping experience

The best value proposition Best quality
Best price
Convenient locations
Excellent customer service


Assortment \& Marketing Strong private labels and exclusive assortment New marketing tools

\section*{Group transformation under way: DA!}

Strategic commitments


Initiatives launched and completed in Q1 2019
\(\checkmark\) Two new discounters were opened
\(\checkmark\) Installation of additional drinks chillers
\(\checkmark\) Remerchandising of PL products driven by high demand
\(\checkmark\) Listing of new SKUs under PL brand "Farm collection"
\(\checkmark\) Seasonal changes in assortment and merchandising
\(\checkmark\) Private label rebranding
\(\checkmark\) Improvement of recipes in private label assortment

\section*{1 Growth and expansion: up to 130 stores}

Number of stores


\section*{1 Enhancing the shopping experience}


\section*{1 Enhancing the shopping experience}


\section*{1 Enhancing the shopping experience}


\section*{2 Assortment and marketing}

Total SKUs growth


Private label SKUs growth


\section*{3 The best value proposition}

\section*{LIMITED PRODUCT RANGE}

Low prices
High turnover per SKU

\section*{STRONG PRIVATE LABELS}


\section*{SUPPLY CHAIN}

Own distribution centre \(100 \%\) centralisation



OUR STAFF
More than 1,700 employees
Well trained personnel
Positive working environment
Excellent customer service

\section*{ \\ Man Modern and attractive 맴 store design}

\section*{Synergies between two formats}

1 Joint buying
2 Office relocation
3 Direct import
4 Private Labels synergies

\section*{Guidance 2019}

\section*{ÓKEЙ}
- Revenue growth: around zero
- Profitability: in line with previous year

ㅍAㄱ
- Expansion: up to 30 new discounters
- Revenue: double digit LFL growth
- Breakeven: by the end of 2019

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\section*{Financial highlights}
- The Group revenue decline in 2018 by \(8.4 \%\) was primarily triggered by the supermarket business sale
- Despite 7.4\% decrease YoY in EBITDA, the margin increased by 6 bps YoY, driven by improved purchasing conditions and the increased efficiency of operations across the Company
- Net loss of RUB 0.6 bn was partly caused by an increase in foreign exchange losses, arising from intragroup USD-denominated loans as well as opening of 19 new discounters

EBITDA \({ }^{(2)}\), RUB bn


Revenue \({ }^{(1)}\), RUB bn


Net Income/(loss), RUB bn

\(\square\) EBITDA margin
Notes: \({ }^{(1)}\) The Group has adopted IFRS 15 from 1 January 2018 which resulted in adjustments to presentation of revenue, comparable figures were restated respectively as described in the note 5 of Consolidated Financial Statements; (2) EBITDA is earnings before interest, tax, depreciation and amortisation adjusted for certain one-off items. The explanation of EBITDA calculation is provided in the note 6 of Consolidated Financial Statements.

\section*{In 2018 COGS decreased by 20 bps driven by more favourable purchasing terms}

COGS breakdown as percentage of revenue

- Cost of trading stock decreased by 73 bps YoY on the back of:
- more favourable purchasing terms as a result of successful negotiations with suppliers;
- positive effect from continued renewal and enhancement of the product mix.
- Logistics cost increase by 57 bps YoY largely driven by:

O gradual increase in logistics centralisation YoY;
- growing level of logistics tariffs.

\section*{In 2018 SG\&A expenses increased by 47 bps}

\section*{SG\&A expenses breakdown as percentage} of revenue

- Personnel costs down by 15 bps YoY driven by revision of work schedules of hypermarkets' employees and ongoing business processes optimisation at both store and head office levels;
- Operating lease costs up by 9 bps YoY primarily attributable to continued rollout of discounters during the reporting period;
- Communication and utilities expenses increased by 17 bps YoY due to tariffs indexation in the second half of 2017;
- Advertising and marketing expenses up by 5 bps YoY as percentage of revenue, while in absolute terms it decreased by 3.9\% YoY:

O during 2018, the Group was focused on marketing model optimisation, whereby the most efficient channels of communication were prioritised over those delivering poorer results.

\footnotetext{
Notes: \({ }^{(1)}\) Other expenses include repairs and maintenance, security expense, insurance and bank commissions, operating taxes, legal and professional expenses, materials and supplies and other costs.
}

\section*{In 2018 EBITDA margin increased by 6 bps driven by better purchasing terms and increased efficiency of operations}

2018 EBITDA was down by \(7.4 \%\) to

\section*{RUB 8,644 mIn due to:}
- (-) decrease of commercial margin: impact RUB 2,999 min
- (+) decrease of inventory shrinkage: impact RUB 131 mln
- (-) increase of logistics costs: impact RUB 590 mln
- (+) other COGS components decrease: impact RUB 130 mln
- (+) increase of lease income: impact RUB 184 mln
- (+) decrease of personnel costs: impact RUB 1,727 mln
- (+) decrease of marketing and utilities costs: impact RUB 318 mln
- (+) decrease of operating lease costs: impact RUB 332 mln
- (+) decrease of other costs: impact RUB 75 mln

2018 EBITDA - key drivers, RUB mIn


\section*{In 2018 net loss was partly triggered by an increase in foreign exchange losses as well as opening of 19 new discounters}

EBITDA to Net Loss reconciliation, RUB mln


\section*{Capital expenditures in 2018 marginally increased YoY driven by investments into the development of the discounter format}
- In 2018, the Group invested RUB 1,706 mln (excluding VAT) into the development of its hypermarket business
- In 2018, the Group invested RUB \(1,916 \mathrm{mln}\) (excluding VAT) in growing its discounter business

CAPEX structure


Capital Expenditures YoY change analysis, excluding VAT, RUB mIn


\section*{Debt portfolio structure}
- \(97 \%\) of debt portfolio is RUB-denominated
- In July, 2018 RAEX (EXPERT RA) assigned O`KEY a 'ruA-' rating with positive outlook
- In 2018, total debt of the Group decreased by RUB 1.7 bn YoY

\section*{Debt structure}


Net Debt YoY change analysis, RUB mIn


Notes: \({ }^{(1)}\) Short-term debt does not include interest accrued on loans and borrowings; (2) Other financial payments, effect of exchange rate fluctuations on cash and cash equivalents and other.

\section*{Debt portfolio maturity}
- The main Group covenant - Net Debt/LTM EBITDA below \(4 x\)
- In 2018, the Group extended the maturity dates of several long-term loans
- In August 2018, the Group signed non-revolving Ioan facility agreements with Sberbank in the total amount of RUB 12 bn, which were used for refinancing the current loan agreements and enabled lengthening the debt portfolio duration
- In October, the Group redeemed the bond issue 4B02-04-36415-R placed on 15 October 2013 with a coupon rate of \(8.9 \%-11.7 \%\) for the total amount of RUB 5,050,112 ths
- As at the end of 2018, the Group's weighted average interest rate decreased from \(9.8 \%\) as at the end of 2017 to \(8.8 \%\). The Group maintains its strong focus on debt portfolio optimisation

Debt portfolio maturity


Covenants and liquidity
\begin{tabular}{|l|r|r|}
\hline Parameter & \multicolumn{1}{|c|}{2018} & \multicolumn{1}{c|}{2017} \\
\hline Cash \& cash equivalents, RUB mln & 8,712 & 7,750 \\
\hline Available credit lines, RUB mIn & 12,206 & 13,800 \\
\hline Net debt/EBITDA \({ }^{(1)}\) & 2.97 x & 3.03 x \\
\hline
\end{tabular}

\section*{Dividend policy}
- O`KEY's dividend policy:

O Depends on net income and retained earnings of the key subsidiaries of O`KEY Group S.A.
- Frequency of payments per year is not limited
- Target payout \(-25 \%\) of consolidated net profit
- The payout amount may vary subject to BoD decision

Dividend yield \({ }^{(2)}\)



Interim dividend paid, US\$ mln


Dividend per GDR, US\$ cents, gross

\(\begin{array}{llllllll}2011 & 2012 & 2013 & 2014^{(1)} & 2014^{(1)} & 2015 & 2016 & 2017 \\ 2018\end{array}\)

Agenda

O'KEY GROUP STRATEGIC UPDATE

O'KEY GROUP FINANCIAL RESULTS

\section*{Appendix: Corporate governance}

Three major shareholders
- Mr. Dmitry Korzhev
- Mr. Dmitry Troitskiy
- Mr. Boris Volchek

Committees of the Board of Directors
- Remuneration Committee
- Committee Chairman - Mr. Heigo Kera
- Audit Committee

○ Committee Chairman - Mr. Mykola Buinyckyi

\section*{Board of Directors}
- Mr. Heigo Kera, Chairman
- Mr. Dmitry Troitskiy, Non-Executive Director
- Mr. Dmitry Korzhev, Non-Executive Director
- Boris Volchek, Non-Executive Director
- Mykola Buinyckyi, Independent Director

Shareholder structure


\section*{Key operating data by quarter}
\begin{tabular}{|c|c|c|c|c|c|c|c|c|c|c|c|c|}
\hline Category \({ }^{(1)}\) & FY 2016 & Q1 2017 & Q2 2017 & Q3 2017 & Q4 2017 & FY 2017 & Q1 2018 & Q2 2018 & Q3 2018 & Q4 2018 & FY 2018 & Q1 2019 \\
\hline Total sales, RUB bn & 196.9 & 48.8 & 47.6 & 46.6 & 55.9 & 198.9 & 45.5 & 42.6 & 41.6 & 52.2 & 181.9 & 45.3 \\
\hline Growth & 7.5\% & 0.5\% & 4.9\% & 0.7\% & (1.2\%) & 1.1\% & (6.9\%) & (10.6\%) & (10.7\%) & (6.6\%) & (8.5\%) & (0.4\%) \\
\hline O'KEY & 190.4 & 46.4 & 44.8 & 43.7 & 52.4 & 187.3 & 42.1 & 38.8 & 37.8 & 47.7 & 166.5 & 40.7 \\
\hline DA! & 6.4 & 2.4 & 2.8 & 2.9 & 3.5 & 11.7 & 3.3 & 3.8 & 3.8 & 4.5 & 15.4 & 4.6 \\
\hline Number of stores & 164 & 165 & 164 & 168 & 145 & 145 & 145 & 147 & 151 & 160 & 160 & 162 \\
\hline O'KEY & 110 & 110 & 109 & 109 & 78 & 78 & 78 & 78 & 79 & 78 & 78 & 78 \\
\hline DA! & 54 & 55 & 55 & 59 & 67 & 67 & 67 & 69 & 72 & 82 & 82 & 84 \\
\hline Selling space, ths sqm & 622,891 & 623,611 & 611,679 & 611,300 & 577,804 & 577,804 & 577,968 & 577,248 & 586,357 & 584,914 & 584,914 & 586,357 \\
\hline O'KEY & 586,001 & 586,001 & 574,069 & 570,896 & 531,589 & 531,589 & 531,589 & 529,555 & 528,124 & 528,124 & 528,124 & 528,124 \\
\hline DA! & 36,890 & 37,610 & 37,610 & 40,404 & 46,215 & 46,215 & 46,379 & 47,693 & 58,233 & 56,790 & 56,790 & 58,233 \\
\hline LFL sales growth & 2.2\% & (4.9\%) & (0.1\%) & (0.2\%) & (0.5\%) & (1.4\%) & (0.7\%) & (4.0\%) & (1.3\%) & -2.70\% & (3.3\%) & (1.3\%) \\
\hline O'KEY & 2.0\% & (6.4\%) & (2.2\%) & (2.3\%) & (1.9\%) & (3.2\%) & (1.6\%) & (5.4\%) & (3.7\%) & -3.70\% & (4.3\%) & (3.7\%) \\
\hline DA! & 65.5\% & 67.8\% & 67.4\% & 54.1\% & 33.3\% & 52.0\% & 15.9\% & 15.7\% & 20.2\% & 12.20\% & 13.1\% & 21.4\% \\
\hline LFL traffic growth & 1.2\% & (3.6\%) & (1.6\%) & (3.1\%) & (0.7\%) & (2.2\%) & (0.8\%) & (2.2\%) & (3.4\%) & -3.40\% & (2.6\%) & (3.4\%) \\
\hline O'KEY & 0.9\% & (6.1\%) & (4.6\%) & (6.2\%) & (3.2\%) & (5.0\%) & (2.5\%) & (4.8\%) & (6.0\%) & -5.60\% & (4.8\%) & (6.0\%) \\
\hline DA! & 37.4\% & 45.3\% & 40.4\% & 34.1\% & 25.7\% & 34.8\% & 12.7\% & 15.8\% & 12.1\% & 9.50\% & 12.0\% & 9.5\% \\
\hline LFL ticket growth & 0.9\% & (1.3\%) & 1.5\% & 2.9\% & 0.2\% & 0.8\% & 0.1\% & (1.8\%) & 2.2\% & 0.80\% & (0.6\%) & 2.2\% \\
\hline O'KEY & 1.0\% & (0.4\%) & 2.5\% & 4.2\% & 1.3\% & 1.9\% & 0.9\% & (0.6\%) & 3.3\% & 2.00\% & 0.4\% & 3.3\% \\
\hline DA! & 20.4\% & 15.5\% & 19.2\% & 14.9\% & 6.1\% & 12.7\% & 2.9\% & 0.0\% & 7.2\% & 2.50\% & 1.0\% & 7.4\% \\
\hline
\end{tabular}

\section*{Appendix: Consolidated Balance Sheet}
\begin{tabular}{|c|c|c|}
\hline RUB, 000s & 2018 & 2017 \\
\hline Investment property & 1,047,000 & 1,075,010 \\
\hline Property, plant and equipment & 43,770,640 & 44,964,135 \\
\hline Construction in progress & 3,754,546 & 3,313,175 \\
\hline Lease rights & 4,312,159 & 4,437,856 \\
\hline Intangible assets & 1,294,214 & 961,108 \\
\hline Deferred tax assets & 2,438,928 & 1,917,572 \\
\hline Other non-current assets & 1,405,610 & 1,817,452 \\
\hline Total non-current assets & 58,023,097 & 58,486,308 \\
\hline Inventories & 13,684,473 & 13,524,236 \\
\hline Trade and other receivables & 3,402,946 & 10,275,841 \\
\hline Prepayments & 1,389,038 & 1,280,658 \\
\hline Other current assets & 25,466 & 10,290 \\
\hline Cash and cash equivalents & 8,712,253 & 7,750,177 \\
\hline Non-current assets held for sale & - & 129,589 \\
\hline Total current assets & 27,214,176 & 32,970,791 \\
\hline Total assets & 85,237,273 & 91,457,099 \\
\hline Total equity & 22,481,181 & 24,250,979 \\
\hline Loans and borrowings & 31,964,302 & 24,679,352 \\
\hline Deferred tax liabilities & 679,921 & 888,997 \\
\hline Other non-current liabilities & 112,047 & 121,890 \\
\hline Total non-current liabilities & 32,756,270 & 25,690,239 \\
\hline Loans and borrowings & 2,461,437 & 11,429,881 \\
\hline Interest accrued on loans and borrowings & 97,364 & 231,897 \\
\hline Trade and other payables & 26,861,848 & 28,854,731 \\
\hline Current income tax payable & 579,173 & 999,372 \\
\hline Total current liabilities & 29,999,822 & 41,515,881 \\
\hline Total liabilities & 62,756,092 & 67,206,120 \\
\hline Total equity and liabilities & 85,237,273 & 91,457,099 \\
\hline
\end{tabular}

\section*{Appendix: Consolidated P\&L}
\begin{tabular}{l|r|r|}
\hline RUB, 000 s & \(\mathbf{2 0 1 8}\) & 2017 (Restated) \\
\hline Revenue & \(161,303,411\) & \(176,075,867\) \\
\hline Cost of goods sold & \((123,921,850)\) & \((135,631,464)\) \\
\hline Gross profit & \(\mathbf{3 7 , 3 8 1 , 5 6 1}\) & \(\mathbf{4 0 , 4 4 4 , 4 0 3}\) \\
\hline Gross margin & \(23.2 \%\) & \(23.0 \%\) \\
General, selling and administrative expenses & \((33,914,624)\) & \((36,189,311)\) \\
\hline Oher operating income and expenses & 95,045 & \(3,335,349\) \\
\hline Operating profit & \(3,561,982\) & \(\mathbf{7 , 5 9 0 , 4 4 1}\) \\
\hline Finance income & 76,286 & 114,239 \\
\hline Finance costs & \((3,192,959)\) & \((3,532,915)\) \\
\hline Foreign exchange (loss)/gain & \((1,141,353)\) & \((376,375)\) \\
\hline Loss before income tax & \((696,044)\) & \(\mathbf{3 , 7 9 5 , 3 9 0}\) \\
\hline Income tax expense & 96,289 & \((628,477)\) \\
\hline Loss for the year & \(\mathbf{( 5 9 9 , 7 5 5 )}\) & \(\mathbf{3 , 1 6 6 , 9 1 3}\) \\
\hline Net profit margin & \(\mathbf{N} / \mathbf{A}\) & \(\mathbf{1 . 8 \%}\) \\
\hline
\end{tabular}
\begin{tabular}{l|r|r|r|}
\hline RUB, \(\mathbf{0 0 0 s}\) & \(\mathbf{2 0 1 8}\) & \(\mathbf{2 0 1 7}\) \\
\hline Group EBITDA & \(\mathbf{8 , 6 4 4}\) & \(\mathbf{9 , 3 3 5}\) \\
\hline Group EBITDA margin & \(5.4 \%\) & \(5.3 \%\) \\
\hline O`KEY EBITDA & \(\mathbf{1 0 , 4 1 6}\) & \(\mathbf{1 1 , 3 5 9}\) \\
\hline O`KEY EBITDA margin & \(7.1 \%\) & \(6.9 \%\) \\
\hline DA! EBITDA & \(\mathbf{( 1 , 7 7 2 )}\) & \(\mathbf{( 2 , 0 2 4 )}\) \\
\hline
\end{tabular}

\section*{Appendix: Consolidated Cash Flow}
\begin{tabular}{|c|c|c|}
\hline RUB, 000s & 2018 & 2017 \\
\hline \multicolumn{3}{|l|}{CASH FLOWS FROM OPERATING ACTIVITIES} \\
\hline Cash receipts from customers & 185,385,687 & 202,566,776 \\
\hline Other cash receipts & 1,021,735 & 497,880 \\
\hline Interest received & 54,545 & 104,391 \\
\hline Cash paid to suppliers and employees & \((177,167,778)\) & \((194,385,579)\) \\
\hline Taxes other than on income & \((859,009)\) & \((672,429)\) \\
\hline Other cash payments & \((80,216)\) & \((125,740)\) \\
\hline VAT paid & \((2,513,869)\) & \((2,182,232)\) \\
\hline Income tax paid & \((1,079,307)\) & \((928,829)\) \\
\hline Net cash from/(used in) operating activities & 4,761,788 & 4,874,238 \\
\hline \multicolumn{3}{|l|}{CASH FLOWS FROM INVESTING ACTIVITIES} \\
\hline Purchase of PP\&E and initial cost of land lease (excluding VAT) & \((3,150,785)\) & \((3,112,061)\) \\
\hline Purchase of other intangible assets (excluding VAT) & \((470,989)\) & \((439,980)\) \\
\hline Proceeds from sale of supermarkets (excluding VAT) & 7,069,951 & \\
\hline Proceeds from sales of PP\&E and intangible assets (excluding VAT) & 31,084 & 186,870 \\
\hline Net cash used in investing activities & 3,479,261 & \((3,365,171)\) \\
\hline \multicolumn{3}{|l|}{CASH FLOWS FROM FINANCING ACTIVITIES} \\
\hline Proceeds from loans and borrowings & 15,006,000 & 7,685,500 \\
\hline Repayment of loans and borrowings & \((16,896,776)\) & \((7,663,017)\) \\
\hline Interest paid & \((3,337,810)\) & \((3,655,488)\) \\
\hline Dividends paid & \((1,879,021)\) & \((1,465,798)\) \\
\hline Other financial payments & \((140,850)\) & \((88,340)\) \\
\hline Net cash used in financing activities & \((7,248,457)\) & \((5,187,143)\) \\
\hline Net increase/(decrease) in cash and cash equivalents & 992,592 & \((3,678,076)\) \\
\hline Cash and cash equivalents at beginning of the period & 7,750,177 & 11,463,467 \\
\hline Effect of exchange rate fluctuations on cash and cash equivalents & \((30,516)\) & \((35,214)\) \\
\hline Cash and cash equivalents at end of the year & 8,712,253 & 7,750,177 \\
\hline
\end{tabular}

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